



Worldwide Services

All from a single source

Sven Klumpp

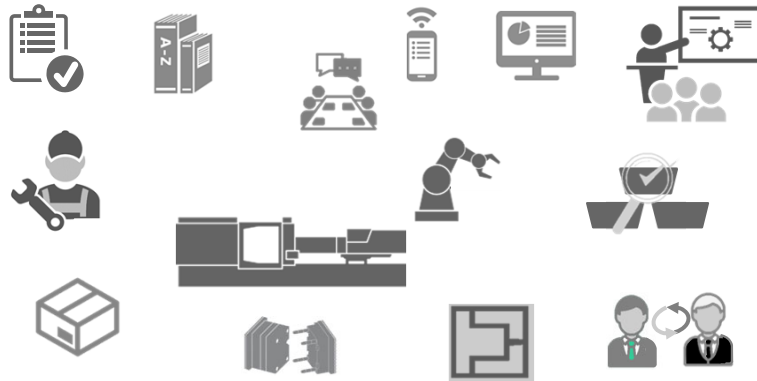
International Technical Support

Tobias Hinsche

Automation and Turnkey Solutions

Anniversary Days 2023
8. – 10. March, Loßburg

Complex processes and market situation



Complex processes and market situation





ARBURG

Advice for optimal design



Optimum design for plannable calculation



ARBURG network



Choosing the right partners

- Long-standing partner network
- Strategic collaboration with industry leaders
- Basic research and activities in committees



Benchmarking for rapid productivity



Benchmarking for rapid productivity

Customer Center in Lossburg and ARBURG Technology Center with you

- material tests
- matchings
- pre-acceptance
- Application technology know-how
- Detailed documentation and evaluation



To hand over knowledge



To hand over knowledge

- Training for the individual system in Lossburg and worldwide
- Webinars and online seminars, e.g. on GESTICA
- One contact person – well-founded know-how



**Service Area
Hall 10**

Comprehensive project management

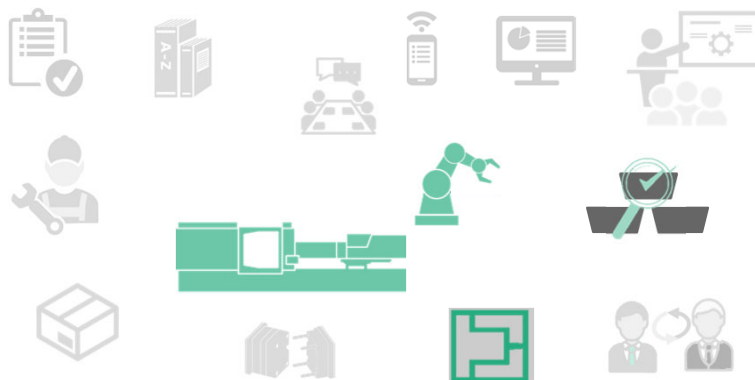


Focus process chain and task

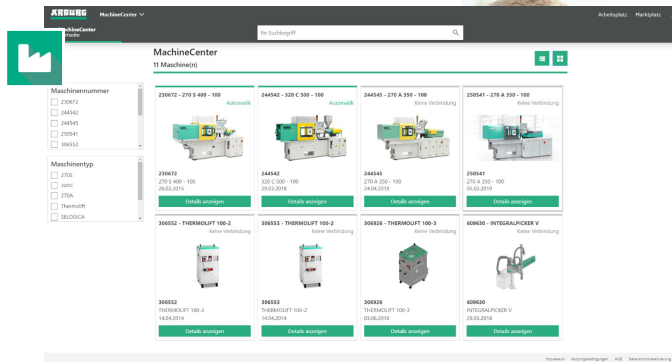
- General contractor with over 25 years of know-how
- Project management for the entire customer order
- Interfaces to all peripherals



Project partners in everyday life



Practical example Optimized planning



Practical example Optimized planning



Project partners in everyday life



Global Service

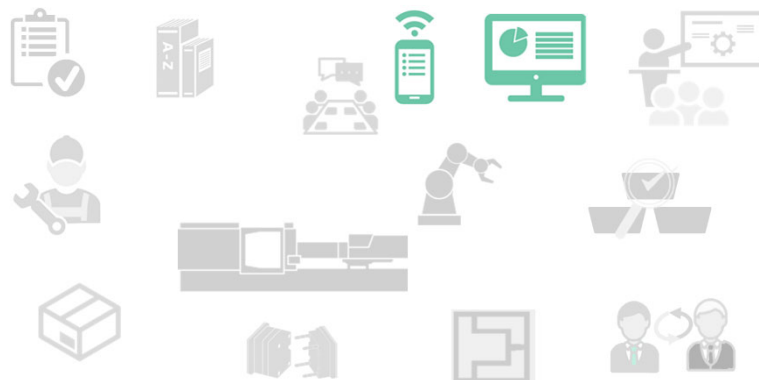


Plant and process-specific immediate help

- **Applications hotline**
Specialists have detailed knowledge of injection molding
- **Turnkey hotline**
Fast information on the respective system and automation
- Remote access and reliable help

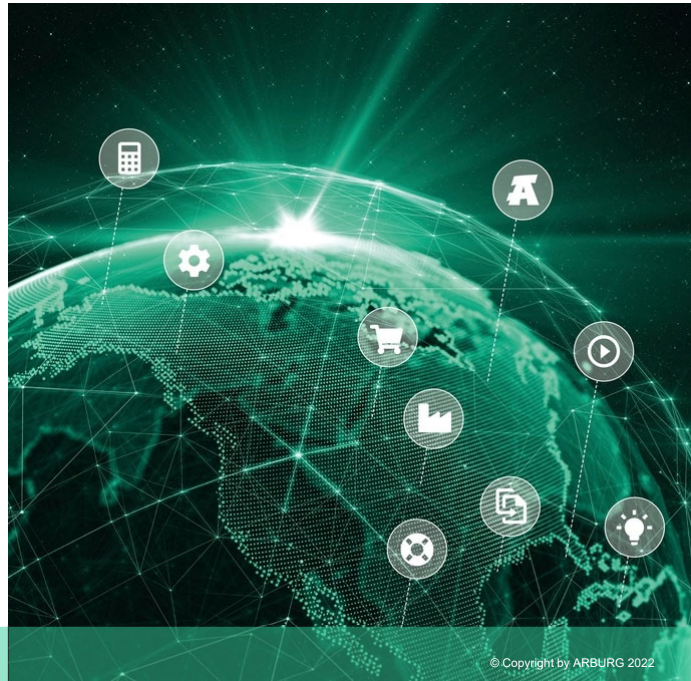


Digitalisation made by ARBURG



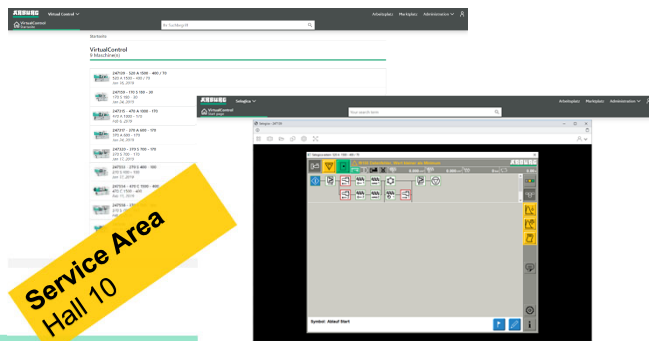
arburgXworld

- ARBURG customer portal
- 1 platform for all digital services
- for different business areas

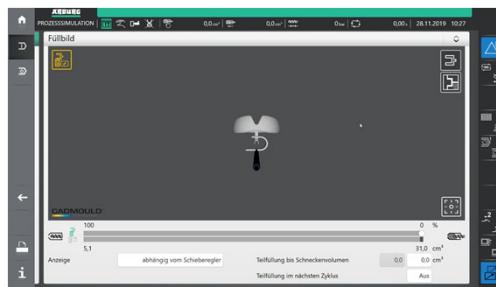


Remote preparation of the process data

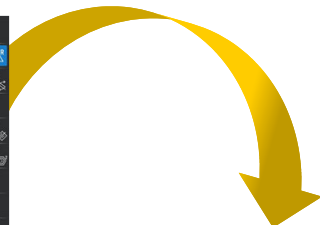
- "Remote" preparation via VirtualControl
- Data transmission via ALS
- No installation necessary
- Reduction of error potential



Short time-to-market



aXw Control FillAssist
Producing the first good part quickly and safely
40% time saving during set-up



**Use resources
efficiently
Reduce potential
for error**

Master diverse requirements together





ARBURG

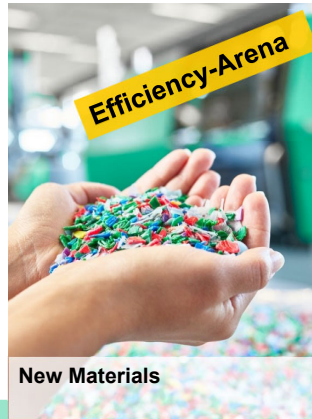
New challenges



HT6 Hier geht es in den nächsten Folien doch eher um die Zukunft des Kunden... über das Spritzgießen hinaus verstehe ich in dem Zusammenhang nicht.

Hinsche, Tobias; 16.02.2023

New challenges



New challenges

